



**Tuesday, October 20, 2020**

**1:00 p.m. - 2:15 p.m. CT**

**Registration Deadline:**

October 19, 2020

### Questions?

Contact LAI at 515-440-4630 or email us at [info@leadingageiowa.org](mailto:info@leadingageiowa.org)

### Refund Policy

No-shows will be billed. No refunds for failure to log-in at the time of the event. Substitutions welcome anytime via fax or email. A full refund will be given to all cancellations received 10 or more business days prior to the program. A \$25 administrative fee will be charged to all cancellations received six to nine business days prior to the program. No refunds will be given to cancellations received five or fewer business days prior to the program. Refunds will be calculated by the date received and the LeadingAge Iowa business days remaining prior to the program. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment in which case pre-registered participants will be notified and full refunds provided. All cancellation and substitution requests must be emailed to Amy Huisman ([ahuisman@leadingageiowa.org](mailto:ahuisman@leadingageiowa.org)).

**Register at**

[www.LeadinAgeIowa.org](http://www.LeadinAgeIowa.org)

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### Overview

This session will focus on the Health Inspections component of *Nursing Home Compare's* 5-Star Rating System. You will learn how the health inspection rating is calculated and how it impacts your overall 5-Star rating. The top survey citations nationally and best practices for avoiding common citations will be discussed.

### Learning Objectives

By the completion of the presentation, attendees will be able to:

- Explain how the health inspection rating is calculated.
- Describe how the health inspection rating impacts the overall 5-Star Rating.
- Examine best practices for 5-Star health inspection improvement using a Quality Assurance Performance Improvement (QAPI) approach.

### Who Should Attend

Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Social Services, and Rehabilitation services. Intermediate instructional level.

### Continuing Education Credit

Nursing Home Administrators – This session is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators for 1.25 contact hours. No partial credit allowed. Retain certificate for four years.

Iowa Board of Nursing Provider #67 – 1.25 contact hours. Providership regulations do not allow for partial credit to be given for any portion of this program. Retain certificate for four years.

For other long term support and service provider professionals not listed above: Most licensure boards, credentialing agencies and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. Most also require information objectives, date/time of presentation, agendas, faculty bios and number of hours earned. If you require information for this purpose, please contact Amy Huisman in advance for assistance.

### Faculty **PROACTIVE** MEDICAL REVIEW

#### **Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Director of Regulatory Services, Proactive Medical Review**

Shelly Maffia is a Registered Nurse and Nursing Home Administrator who has served in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.



# 5-Star Health Inspections: Top Citations & How to Avoid Them – Part I

*Powered by Proactive Medical Review*

## **Registration Information & Fees**

Register at [www.LeadingAgeIowa.org](http://www.LeadingAgeIowa.org). Fees are per connection at a facility. Registration instructions and handout materials will be sent to the contact person listed on the registration a day prior to the program.

LeadingAge Iowa Member Facility    \$70  
Prospective Member Facility         \$130

Registration fee includes electronic handout, one connection to the live webinar, and instructions for receiving CE/attendance certificate. A recording of this webinar is not included in the registration fee.

This session is included in the 10-part webinar series focused on 5-Star Insights: Achieve 5-Star in 2020. Participants may register for each of the 10 webinars individually or register for the full series at a discounted rate (LAI member rate is \$500). Recordings of the live sessions are included with the full-series purchase (CE credit available for live sessions only). [Click here](#) for more information regarding the full-series purchase.