

AL, HH, Hospice, & RCF Reporting: Tenants or Staff Either Symptomatic or Confirmed with COVID-19

This guide is to assist in determining when, how, and who to report cases of tenants and staff with symptoms of or confirmed positive cases of COVID-19.

IDPH

Report to IDPH by calling 1-800-362-2736 when two or more tenants OR staff have symptoms of COVID-19; or with each confirmed positive tenant or staff.

DIA

Report to DIA with each confirmed positive tenant or staff by calling 1-877-686-0027 or at hfd_complaint@dia.iowa.gov.

DIA will request the following information:

- Name of affected program
- Whether the affected person is a staff member or tenant
- The immediate containment actions taken; and
- The name and cell phone number of the designated contact person for the program

References

DIA. (2020, March 30). *COVID-19 Notification Process for Health Facilities*. <https://dia.iowa.gov/document/covid-19-notification-process-health-facilities>

IDPH. (2020, April 18). *Designation of positive and negative SARS-CoV-2 laboratory results as immediately electronically reportable*. <https://idph.iowa.gov/Portals/1/userfiles/7/20200418IDPHOrder.pdf>