



Do's and Don'ts: Documenting for Success

March 21, 2024 • 1–2 p.m. CT

www.LeadinAgeIowa.org/Documenting

This event is scheduled in a virtual, live-streaming webinar format. To meet the regulatory and education requirements, participants must stay for the entire event to receive credit. Sign-in and sign-out times, as well as attentiveness, will be verified before credit is issued. Contact [Amy Huisman](#) for details or questions.

LeadingAge is partnering with LeadingAge Kansas to offer this opportunity. With increased access to medical records and in the day and age of social media and scrutiny of all communication, it is important now more than ever, that health care providers understand the Do's and Don'ts of reporting the resident's status in the medical record. This session will outline strategies and tools to utilize with the interdisciplinary team to achieve accurate, objective documentation that supports the care and services provided. Participants will learn about the current industry standards and approved wording and acronyms, as well as ways to identify the good versus the bad and the ugly when it comes to progress notes and assessments. This course will also provide resources and training items to use for community teams to assist with education on accurate, thorough, and objective documentation practices.

- Define appropriate documentation guidelines for the interdisciplinary team.
- Outline industry approved language and terms for the health care setting.
- Identify "good" vs "not good" documentation.

Event Schedule

March 21, 2024 | 1–2 p.m. CT

Who Should Attend

It is recommended that ALL disciplines (Nursing, Social Services, Activities, Dietary, Administration) attend this webinar as there are interdisciplinary overlaps for resident documentation. Appropriate for SNF/NF organizations.

Faculty

Karen Welsh, Vice President of Clinical & Reimbursement Excellence, Functional Pathways

Karen Welsh has more than 35 years of SNF and post-acute care experience with an extensive background in 5-Star and Quality Measure improvement and outcome management. Her areas of expertise include: PDPM, clinical program development, documentation audit and improvement processes, reimbursement, and EMR development and implementation. Karen holds a master's degree in Speech Language Pathology, RAC-CT, and RAC-CTA certification through AAPACN. She is an active member of Advion (formally NASL), NARA, The Alzheimer's Association, and LeadingAge in multiple states. In her current role as VP of clinical & reimbursement excellence with Functional Pathways, Karen oversees the development and implementation of clinical programs and policies for more than 190 facilities across 26 states, directs analysis of clinical outcomes to guide patient care and reimbursement process improvement, and develops clinical protocols and pathways to ensure functional patient outcomes. Karen is passionate about guiding quality patient care and improving clinical and reimbursement outcomes, a passion she enjoys sharing with therapy teams and client staff by providing education regarding PDPM, Medicare and Medicaid regulations, and clinical standards of practice.

Jen Callahan, Director of Clinical & Reimbursement Services, Functional Pathways

Jen Callahan is the director of clinical & reimbursement services with Functional Pathways and an SLP by background. She received her master's degree in speech-language pathology from the University of South Carolina in 2000 and has more than 23 years of experience in providing care and therapeutic services, as well as developing programs, education, and training materials around providing care for the aging population. She has held various operational and clinical positions, is RAC certified, has been a speaker at several state and national level conferences, and has extensive experience in the post-acute care continuum.

Continuing Education Information

Nursing Home Administrators – 1.0 contact hour is intended to meet the criteria established by the Iowa Board of Examiners for Nursing Home Administrators for participants who attend this event in its entirety. Partial credit for this event will not be granted. To receive contact hours or a certificate of attendance, you must attend the entire event.

Iowa Board of Nursing Provider #67 – LeadingAge Iowa is approved as a provider of continuing education for nurses by the Iowa Board of Nursing, provider No. 67. 1.0 contact hour will be available for participants who attend this event in its entirety. Partial credit for this event will not be granted. To receive contact hours or a certificate of attendance, you must attend the entire event. Evaluations for this event can be submitted to the Iowa Board of Nursing.

Social Workers: 1.0 contact hour is intended to meet the criteria established by the Iowa Board of Examiners for Social Workers for participants who attend this session in its entirety. Partial credit for this session will not be granted. To receive contact hours or a certificate of attendance, you must attend the entire session.

For other long-term support and service provider professionals not listed above: Most licensure boards, credentialing agencies, and professional organizations have processes that allow individuals to earn a certain number of CEUs for non-preapproved programs and/or to accommodate self-submission for approval of continuing education hours after the event takes place with proper documentation from the program sponsors. It is up to the discretion of the licensee to choose relevant sessions and self-report. Generic certificates of attendance will be provided.

Registration & Other Information

Register at www.LeadingAgeIowa.org/Documenting.

LeadingAge Iowa Member \$50

Prospective Member \$100

What's Included

Registration fee includes digital handout, one connection to the live webinar and instructions for receiving CE credit/attendance certificate for one person. A recording of this webinar is NOT included in the registration fee.

Cancellation/Refund Policy

No refunds for failure to log-in at the time of the event. Substitutions are welcome anytime via email. A full refund will be given to all cancellations received 10 or more business days prior to the event. A \$25 administrative fee will be charged to all cancellations received six to nine business days prior to the event. No refunds will be given to cancellations received five or fewer business days prior to the event. Refunds will be calculated by the date received and the business days remaining prior to the event. LeadingAge Iowa reserves the right to cancel the program due to insufficient enrollment, in which case pre-registered participants will be notified and full refunds provided. All cancellation and substitution requests must be emailed to Amy Huisman (ahuisman@LeadingAgeIowa.org).

Go to www.LeadingAgeIowa.org/VPCodeofConduct to view the LAI Virtual Programs Code of Conduct.

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515-440-4630 or www.LeadingAgeIowa.org