

# 2019 Novel Coronavirus COVID-19

*Long Term Care Webinar*

*Monday, April 20, 2020*

**IOWA DEPARTMENT OF PUBLIC HEALTH**

*Protecting and Improving the Health of Iowans*



# Webinar Information

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All participants will be muted during the presentation.

- Questions can be submitted directly to the facilitator via the question feature located on your control panel
- All questions submitted will be answered at the end of the presentation

This session will be recorded and made available for reviewing

- When available, you will receive a follow-up-email with instructions on how to access the recording

# Discussion topics

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- Mandatory Reporting Requirements
- LTC Technical Assistance and Strike Teams
- Staffing
- Q&A

# Mandatory Reporting Requirements

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New Guidance issued April 18

Rescinds and replaces the March 19 order

Now includes mandatory reporting of all serological testing that includes antigen and antibody testing

Laboratory-LTC Medical Director/Ordering Physician

# LTC Technical Assistance and Strike Teams

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- Currently IDPH Epi and RN contacts any LTC with one positive case to review:
  - LTC Checklist
  - Infection Prevention
  - Testing/Cohorting
  - Connects with LPH for continued monitoring and technical assistance

# LTC Technical Assistance and Strike Teams

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## Team Objectives:

Proactive outreach team to LTC or other healthcare infrastructure that don't yet have outbreaks.

Engage county LPH and EMA when LTC or other healthcare infrastructure will be contacted in the county.

Review infection control checklist (remotely or in person) as well as reviewing IDPH and CDC guidance.

# LTC Technical Assistance and Strike Teams

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Critical LTC or other healthcare infrastructure that have outbreaks:

- The team will review the outbreak and guidance documents with the LTC: <https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus/Long-Term-Care>
- Engage county LPH and EMA when working with LTC or other healthcare infrastructure in the county.
- Maintain daily contact with the LTC or other healthcare infrastructure.
- As soon as possible send a team for testing. Testing can include:
  - Serology for all healthy employees
  - PCR for ill workers and workers who are close contacts (household or within 6 ft for more than 30 min) of cases

# LTC Technical Assistance and Strike Teams

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- Testing follow up: Persons who are immune can return to work but should use the same precautions and if they become ill, should be tested by PCR.
- Teams will work with administration to clearly state return to work criteria
- Prepare to provide for critical staffing needs.
- Ensure positive individuals have a way to seek care if needed.
- Consider include offering alternate housing for workers relocated staff.



# Staffing

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Staffing Surge Plans-Start Now if you haven't yet

- Staffing Agency Contracts
- Corporate relationships

Anticipate Staffing Needs

Remain in contact with LPH and EMA regarding staffing needs

When staffing needs are anticipated in at least 72 hours request that EMA add an entry into WebEOC-try to be as specific as possible for needs RN, LPN, CMA,CAN and numbers

# Staffing

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Once the WebEOC request is received IDPH will:

Contact the EMA and LPH to review overall situation

Inquire if all local staffing possibilities been exhausted.

Have county and contiguous county resources been requested or accessed?

ECC will send a mission through the ISERV system for nurses.

If ISERV list is provided to the county EOC, does the EMA and LPH have the capability and capacity to work with the requesting entity to assign nurses, assure staffing orientation, training and salary?

If not, ECC will work directly with the LTC to troubleshoot staffing deficits.

ECC will provide updates to EMA and LPH.

# Staffing

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ECC will ask the LTC:

Staffing Surge plan in place?

Staffing agency contracts-availability-affordability

Condensed orientation process in place

Is the LTC able to arrange for an emergency temporary hiring process?

If so, a list of ISERV nurses will be provided to the LTC to contact and schedule for orientation and shifts

IDPH ECC can assist with lodging if needed

IDPH ECC can consider making ISERV nurse temporary employees if absolutely necessary in order to ensure the safety of the residents

What are the daily needs for PPE are these needs being met?

# Questions

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